City of Wyoming, Michigan Administrative Policy

Department: Communications	
Department Head Approval:	Date: 3-4-23
City Manager Approval:	Date: 3 - 9 - 23
Subject: Social Media Policy	

The public should not report emergencies on the website or social media. If you have an emergency, need immediate assistance, or want to report a crime, call 911.

The city maintains its website and social media sites as a part of its efforts to inform and communicate with the public about particular matters of interest related to the city. The City of Wyoming is under no obligation to provide a forum for public comment on its website or social media sites.

These sites are actively monitored by designated city personnel. Commenters must stay respectful and on topic. Comments left on our accounts should be productive, on-topic, and constructive.

A comment may be hidden and/or deleted if it violates the following comment policy:

- Comments must be related to the business or work of the department or office in the city's post or to the particular topic presented. Links to material not directly related to the discussion are not allowed.
- Photos or videos unrelated to the city's post or the particular topic are not allowed.
- Repetitive posts of the same or very similar material that may disrupt normal operation of the forum are not allowed.
- Obscene, violent, profane, sexual, or harassing language is not allowed. Links to sites
 containing obscene, violent, profane, sexual, harassing, fishing, or spam content are
 not allowed.
- Comments that are defamatory, libelous, knowingly false, or that indicate a
 disregard for the truth are not allowed. Comments that include false or misleading
 statements, unintelligible or unrelated comments, and ones that do not add to a
 meaningful conversation or debate are not allowed.
- Copyrighted material posted without permission or content that violates the legal ownership or intellectual property interests of another party is not allowed.
- Commercial advertisement or solicitation is not allowed.
- Comments that suggest or encourage illegal activity are not allowed.
- Comments that threaten or may imperil the safety of others are not allowed.

- Information that may compromise the safety or security of the public or public systems or places is not allowed.
- Personal information such as identification numbers, phone numbers, or email addresses should not be posted and may be removed.
- Impersonation of someone else is not allowed.
- We strictly prohibit discriminatory messages. We will delete hateful or disparaging speech of any kind or that demonstrates discriminatory intent or animus toward any person or group based on age, gender, race, pigmentation, religion, national origin, sex, sexual orientation, gender, gender identity, marital status, height, weight, familial status, genetic information, or a developmental, mental, or physical condition, or any other reason prohibited by law.

Posts, comments, replies, or any public commentary containing any of the above may be hidden and/or deleted. Violations may result in the restriction of your ability to interact with the City of Wyoming on social media or other online forums. Comments that do not fit these criteria may result in limited/blocked access on the platform.

This social media site is a limited public forum. It is intended as a means of conveying information to the public, not as a place for dialog or debate. There are other means for such communication and/or interaction.

Persons wishing to contact city personnel on issues or with other communications that do not meet the requirements of this policy may do so via the "contact" page on the city's website: www.wyomingmi.gov/contact. Comments may also be made by mail addressed to the city council, department, officer, employee, board or commission, at 1155 28th St SW, Wyoming, MI 49509-0905. Persons may also attend city council meetings and make comments on agenda items or on matters not on the agenda at times allotted for them during those meetings. Other blogs, social media sites, websites, and other forums may also provide for such comments and/or interactions.

This social media policy is subject to amendment or modification at any time.

The City of Wyoming is not liable for the content of comments posted to any of our social media sites, commenters are personally responsible for their own comments, username, and any information they post to the sites.